

## Backgrounder

### **CONTACT:**

Paula Love  
Arcadia Home Care & Staffing  
(248) 352-7530 ext 688  
plove@arcadiahealthcare.com  
arcadiahealthcare.com

### **Overview**

Arcadia Home Care & Staffing is a national provider of home care solutions, including caregivers and medical staffing; our company is dedicated to providing high quality service, while working to create cost savings for the consumer. Over 30 years of knowledge and expertise has made us successful against our competitors as we keep our vision of **helping people stay at home and healthier longer**.

### **Leadership**



---

Cathy Sparling is Executive Vice President of Arcadia HealthCare. She is a registered nurse, certified case manager and geriatric care manager with over 20 years of service at Arcadia. Cathy is a graduate of Michigan State University where she earned her Bachelor of Science degree in Nursing.

---

### **Services**

Home Care services include: certified nurse assistants, home health aides, nurses, physical therapists, occupational therapists, speech pathologists, and social workers.

### **Medical Staffing**

Arcadia begins with a visit to your home to evaluate your needs. This gives you the opportunity to meet an Arcadia representative, who will customize services to suit your unique situation and together select a compatible caregiver.

Arcadia takes pride in our policy of placing qualified caregivers to meet your care needs without regard to race, gender or religion (*gender exception where appropriate based on care plan*). We monitor and evaluate our caregivers' performance throughout each assignment to ensure that you are satisfied with our service.

## **Non-Skilled Care**

Non-Skilled Care fills the gap between skilled care and independence. Non-skilled care services provide assistance with daily living activities not requiring medical intervention. The typical person who benefits from this service is an advanced aged adult, or child with a physical/mental disability requiring supervision. The goal is to provide care and companionship to such individuals, which allows them to remain in the comfort of their home.

Arcadia provides varying levels of assistance, including:

- Dressing and bathing
- Cooking and serving nutritious meals
- Medication reminders
- Housekeeping, laundry, chores and shopping
- Companionship
- Errands and transportation to appointments
- Walking and exercise

## **Skilled Care**

Skilled Care services provide more intensive support due to an illness or following an accident. The typical person who may benefit from skilled care is an adult or child who has been newly diagnosed with a chronic disease, suffered an injury in an accident, or has had recent surgery.

Typical skilled care services may include:

- Dressing wounds
- Directing care for traumatic injuries
- Administering medication(s)
- Pain management
- Providing care to restore physical functioning
- Monitoring obstetrical complications